

# Jeremy Browne

Melbourne, VIC 3078

0419 150 575

[mrjeremybrowne@gmail.com](mailto:mrjeremybrowne@gmail.com)

[jeremybrowne.net](http://jeremybrowne.net)

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With over 10 years of operational, management and leadership experience I have proven myself to be a key decision maker and a critical thinker who can solve complex problems, drive team performance and foster individual excellence. I have gained my operational experience working in military communications, technology, virtual reality, and project management environments, and have enjoyed and excelled in them all. This demonstrates that I am highly adaptable, a fast learner and agile.

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## COMPETENCIES

- Technically minded
- IT and Communications
- Leadership and Management
- Experienced problem solver

## VALUES

- Initiative
- Teamwork
- Courage
- Respect

## Employment History

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### Deployment Technical Lead

2016 – Present

Zero Latency VR

#### *Position Overview*

My core function of the Deployment Technical Lead is to ensure correct IT decisions are made by Zero Latency, clients, construction teams and any involved 3rd parties for all Zero Latency deployments around the world. My responsibilities and functions as the Deployment Technical Lead include:

- Answering all incoming technical questions from clients, construction teams and 3rd parties relating to the build and fitout of new sites
- Assuming the role of Onsite Deployment Manager during Zero Latency deployments worldwide
- The creation and improvement of system documentation for staff, clients and users of Zero Latency systems, including the creation of key client facing technical documentation from scratch.
- System deployments in an international environment as well as technical support to active deployments while not deployed in the field
- IT networking, Cisco Meraki network infrastructure, troubleshooting, 802.11 spectrum management, VMware ESXi, vSphere and similar virtualization technologies
- Automation of tasks using Powershell, Batch and Python scripts to increase efficiency.

#### *Achievements*

- Successful on time delivery of all Zero Latency sites worldwide, and on schedule.
- Creation of crucial Zero Latency Build, Technical Requirements and other technical documents from scratch, imperative to the scalability of the company.
- The development of close relationships with Zero Latency's investors, clients and partners.
- Improvements to the efficiency of the Zero Latency support system through technical automation and process improvements.

## **Special Forces Signaller**

2009 – 2016 Special Air Service Regiment (Australian Army)

### *Position Overview*

When I was in the military I had the privilege of working in a busy communications role with the Australian Army's internationally renowned Special Air Service Regiment (SASR), an organisation conducting operations beyond the range and scope of other military units. I supported a high profile team conducting activities around the world. A key part of my role was the delivery and management of radio communication support, messaging services, IT support, cryptographic systems management and classified equipment handling and accounting systems.

### *Achievements*

- Contributed to planning for the deployment of communication systems, including auditing equipment holdings and reviewing the operational readiness of team members.
- Worked with a team that is constantly under severe stress, due to a relentless operational tempo. Recognised the challenges associated with this developed action plans that allowed staff to either continue to work or to transition into other roles.
- Trained other Radio Operators to work in a Special Forces environment and travelled extensively overseas to support a wide range of Defence activities, including the training of foreign forces.
- Multiple operational deployments working in Afghanistan, Europe and South East Asia

## **Education**

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### **CERTIFICATIONS**

- Certificate IV – Training and Assessment
- Certificate IV – Security and Risk Management
- Certificate III – Business Administration
- Certificate II – Information Technology

### **COURSES & LICENSES**

- Deakin University – Bachelor of Computer Science
  - Studying part time - expected completion 2022
- Construction White Card
- Advanced First Aid Training

## **Referees**

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As this copy of my resume is hosted publicly on my [website](#), I'm happy to provide references on request.